



Fiona So

Director, Actuarial Services
RSM Canada
Toronto, Ontario
fiona.so@rsmcanada.com
+1 647 730 7533

Summary of experience

Fiona joined RSM Canada in June 2022. As a consulting director in RSM's Actuarial Services practice, Fiona leads the execution of core P&C actuarial services, enabling client strategy and supporting business development. Her areas of focus include regulatory guidance and reporting, appointed actuary work (AAR, FCT, ORSA, external peer reviews, stress-testing), enterprise risk management and advanced analytics model risk.

Prior to joining RSM, Fiona spent 11 years at the Office of the Superintendent of Financial Institutions Canada where she was responsible for reviewing and making recommendations to over 60 insurers in actuarial, risk management, stress-testing, capital modelling, claims and reserving, pricing and product development, strategic planning, demutualization and amalgamations. Fiona advised C-suite executives, board of directors, senior leaders, regulatory bodies and consultants on various insurance and regulatory matters. As a founding member of OSFI's Artificial Intelligence / Machine Learning Working Group, she spent 3 years researching banks and insurers' use of artificial intelligence for development of regulatory guidance on model risk. Prior to OSFI, Fiona spent 5 years with a big 4 consulting firm where she provided actuarial consulting services on the work of the appointed actuary for various property and casualty clients.

Fiona is keen on building relationships with key industry players and academic researchers through speaking engagements and industry outreach. As an avid volunteer, she has participated in numerous CAS and CIA working groups.

Relevant work

- Advisor to appointed actuaries on AAR, FCT, peer review, ORSA, internal target setting and OSFI compliance
- Frequent speaker, panelist, and moderator at actuarial and insurance conferences
- Current Chair and past committee member of the CAS In Focus Task Force
- Course Instructor at the University of Toronto for a P&C reserving course

Professional affiliations and credentials

- Associate of the Casualty Actuarial Society

- Associate of the Canadian Institute of Actuaries

Education

- Bachelor of Mathematics, Double Honours, Actuarial Science and Statistics, University of Waterloo